

Webinar FAQ's

How do I join the webinar?

Once you have registered you will receive an email with the URL to join on Wednesday 21 October. We will send out a reminder a day before the webinar with the URL to join. The time zone for the webinar is AEST (Brisbane GMT+10).

What software is required?

The webinar will be using Zoom Webinars, which can be used via a web browser on Windows and Mac, but has a better experience via their software or app (you'll need the "Zoom Client" for Meetings which is free to download).

What are the system requirements?

You can use Windows 7 or newer, Mac, iOS, and Android. We would recommend using something bigger than a phone to access the website as it would be preferable to have a bigger screen.

What internet speed would I need?

To engage in audio/video chat we would recommend a speed of 10Mbps or higher

What if I have a problem?

Send a text message to 0417 782 554 (co-host Helen Connor) for help.

How do I view the presentations?

On the screen you will have the option of viewing the presentation as standard or side by side view by selecting the button on the top right. Choose side by side view & you will see the presenter at the right side of the PowerPoint slide not on the side.

How do I interact in the webinar? Can I ask questions?

Chat: Open in-meeting chat, allowing you to send chat messages to and send a message to the host, panellists, and attendees (if permitted).

Raise Hand: Raise your hand in the webinar to indicate that you need something from the host. The host may instruct you on how they plan to use this. Many webinar hosts use this feature to know if an attendee has a question and would like to speak out loud.

Question & Answer: Open the Q&A window, allowing you to ask questions to the host and panellists. They can either reply to you via text in the Q&A window or answer your question live.

Will I see the presenter during the presentation?

Presenters appear on screen throughout their sessions either in full screen or thumbnails over the slides sharing their knowledge while you see them, their slides, and ask questions, or leave comments, throughout each session. No more disembodied voices!

Can I comment on my experience of the seminar?

You will receive a short survey after the seminar so that GSQ can evaluate the experience of the attendees.

If I can't attend the webinar can I still view the sessions?

No. Unfortunately the presenters have declined to have their presentations recorded. However, they have provided handouts with links and details of the presentations and all paid attendees will receive same after the webinar.